

## How do I get involved locally?

If you are a parent carer please contact family voice-southend, your local Parent Carer Forum, who will welcome your input and talk to you about any current opportunities.

If you are a school, provider or practitioner, you can help your organisation to prepare their Local Offer and involve your service users too.

In Southend, we want to grow and develop our Local Offer.

If you are a child or young person you can also get involved by helping your school or college and other people who work with you to understand what you want to know and how best to tell you about the services and support available.



## SEND Local Offer

## Ways to contact us:

### Information, Advice & Support Service

Southend Borough Council  
Civic Centre  
Victoria Avenue  
Southend-on-Sea  
Essex SS2 5ER



**Telephone:** 01702 534793

**Email:** [localoffer@southend.gov.uk](mailto:localoffer@southend.gov.uk)

### family voice-southend

Lighthouse CDC  
Snakes Lane  
Southend-on-Sea  
Essex SS2 6XT



**Telephone:** 07444 860223 or  
07444 860232

**Email:** [familyvoicesouthend@btconnect.com](mailto:familyvoicesouthend@btconnect.com)

**Website:**

<http://www.family-voice-southend.co.uk/>



## The Local Offer



**Information about Southend on Sea's  
Special Educational Needs and  
Disability (SEND) Local Offer:**



## What is the SEND Local Offer?

Every local authority **must** publish a Local Offer. In Southend we have placed our Local Offer within the SHIP Directory.



The Local Offer tells you what support is available for children and young people with special educational needs and/or disabilities

(SEND), and their families. It should include information about education, health and care provision. It should also tell you about training, employment and independent living for young people with special educational needs and/or disabilities. You can find information on the Local Offer for Southend at [www.southendinfopoint.org](http://www.southendinfopoint.org)

### The Local Offer is for:

- Children and young people from 0 -25 with SEN and/or disabilities
- Their parents and carers
- Practitioners and professionals

## How will the Local Offer help me?

### The Local Offer will help you to:

- Find what you need to know more easily
- Be less dependent on other people or word of mouth
- Find the nearest and most suitable services
- Ask the right questions
- Provide feedback about what is needed, raise concerns, suggest a service improvement or make a complaint



## What makes the Local Offer different?

### The Local Offer should:

- Not be just a directory or list of services
- Help inform decisions about services
- Give transparent information about decision making, access and eligibility for services
- Give information about personal budgets

## What is included in the Local Offer?

The Local Offer will include services for children and young people with SEND, for example:

- How children and young people's needs are identified
- How their needs are assessed
- The special educational, health and social care provision for children and young people with SEN or disabilities
- Early Years Support
- Training and Apprenticeships
- Support for Independent Living
- Mainstream and Special Schools
- How provision is funded
- Further and Higher Education Colleges
- Leisure Activities and support groups
- Arrangements for Travel
- Accessibility Arrangements
- Information, Advice & Support Service
- Information on how to resolve disagreements